

Coronavirus (COVID-19)

Information for our customers

Ocean Media Group, members of the Association of Event Organisers (AEO), continue to follow the guidelines set out by the government and closely monitor the situation regarding COVID-19 on a regular basis. The safety and welfare of our event attendees has always been paramount and remains a priority as we move forward with planning our events.

The Harrogate Convention Centre is taking the necessary steps, including those listed below, to ensure they are COVID-19 Secure and has worked in line with the government's All Secure Standard for delivering events achieving Visit Britain's We're Good to Go status in line with this.

With the lifting of all restrictions taking place on 19 July, we want to do all we can to reassure our audiences, who we know are so keen to come back together as a sector after such a protracted break.

The Harrogate Bridal Show will provide a much-needed place for us to reunite for the first time in two years and front of mind will be to do this in the safest way. The results from the government event pilots were extremely encouraging and we will go above and beyond to ensure all attendees are confident in their attendance.

Safety enhancements already in place at the venue:

- *Hand sanitiser stations located around the venue*
- *Increased cleaning and sanitising of spaces and touchpoints*
- *Wearing of face masks whilst moving around the venue*
- *A cashless and contactless venue where possible*
- *Clear signage on venue safety measures, reminding everyone of the importance of hygiene*

- *Queuing systems, furniture layouts and general spaces configured to allow visitors to maintain a safe distance*
- *Onsite event safety team for medical support*
- *Venue stewards on hand to provide information and assistance*

Please contact a member of the team if you have any concerns.

Thank you for your support for The Harrogate Bridal Show and we look forward to seeing you on 12-14 September at the Harrogate Convention Centre. The team are all available with any queries you may have and can be contacted as follows:

- **Exhibition & sponsorship** Wendy Adams +44 (0)1423 770 120
- **Operations** Rachel Hall +44 (0) 7771 628131
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